



# PRIVACY POLICY

Last Updated: 29/01/2026

Effective for all users of Quantisca and its products

## 1. Introduction

This Privacy Policy explains how Quantisca (“we”, “us”, “our”) collects, uses, stores, and protects personal data when you access or use our websites, platforms, software, Expert Advisors (EAs), tools, educational materials, or any other services (“Quantisca Products”).

By using Quantisca Products, you agree to the practices described in this Privacy Policy.

## 2. Data Controller

The Data Controller responsible for your personal data is:

Quantisca [Company Name / Legal Entity] [Registered Address] [Contact Email]

## 3. Data We Collect

We collect only the minimum amount of personal data necessary to operate our services.

### 3.1. Data You Provide Directly

- Name (optional)
- Email address
- Payment information (processed by third party providers)

- Account details (if applicable)
- Support inquiries and communication

### 3.2. Data Collected Automatically

- IP address
- Device information
- Browser type
- Operating system
- Usage data (pages visited, time spent, interactions)
- Cookies and similar technologies

### 3.3. Data Related to EA Licensing

To activate and maintain your license, we may collect:

- account identifiers
- platform identifiers
- technical environment details
- license usage logs

We do not collect trading history, balances, or sensitive financial data.

## 4. Legal Basis for Processing (GDPR Compatible)

For users located in the European Union, we process personal data under the following legal bases:

- Contract performance — to provide access to Quantisca Products
- Legitimate interest — to improve services, prevent fraud, ensure security
- Consent — for cookies, newsletters, and marketing
- Legal obligation — when required by law

## 5. How We Use Your Data

We use personal data for the following purposes:

- to provide and maintain Quantisca Products

- to activate and manage software licenses
- to process payments
- to provide customer support
- to improve our services and user experience
- to ensure security and prevent abuse
- to send important service notifications
- to comply with legal obligations

We do not sell personal data.

## 6. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- enable website functionality
- analyze usage
- improve performance
- personalize content
- manage licensing systems

You may disable cookies in your browser settings, but some features may not function properly.

## 7. Payment Processing

Payments are handled exclusively by third party payment processors. We do not store or access your full payment card details.

Payment processors may collect:

- billing information
- transaction details
- fraud prevention data

Their privacy policies apply.

## 8. Data Sharing

We may share personal data only with:

- payment processors
- hosting providers
- analytics providers
- email service providers
- licensing system providers
- legal authorities (when required)

We never sell or rent personal data.

All third party providers are required to comply with data protection standards.

## 9. International Data Transfers

Your data may be transferred and processed in countries outside your jurisdiction.

We ensure that:

- transfers comply with applicable laws
- adequate safeguards are in place
- third party providers maintain strong security standards

For EU users, transfers follow GDPR requirements (e.g., Standard Contractual Clauses).

## 10. Data Retention

We retain personal data only for as long as necessary to:

- provide services
- comply with legal obligations
- resolve disputes
- enforce agreements

When data is no longer needed, it is securely deleted.

## 11. Security Measures

We implement industry standard security measures to protect personal data, including:

- encryption
- access controls

- secure servers
- monitoring and logging
- regular security reviews

However, no system is 100% secure. Users are responsible for securing their own devices and accounts.

## 12. Your Rights (GDPR Compatible)

Depending on your jurisdiction, you may have the right to:

- access your personal data
- correct inaccurate data
- request deletion (“right to be forgotten”)
- restrict processing
- object to processing
- request data portability
- withdraw consent (where applicable)

To exercise your rights, contact us at: [Your Contact Email]

## 13. Children’s Privacy

Quantisca Products are not intended for individuals under 18. We do not knowingly collect data from minors.

If you believe a minor has provided data, contact us immediately.

## 14. Third Party Links

Quantisca Products may contain links to third party websites. We are not responsible for their privacy practices.

## 15. Changes to This Privacy Policy

We may update this Privacy Policy at any time. Continued use of Quantisca Products constitutes acceptance of the updated version.

## 16. Contact

For privacy inquiries, contact: [contact@quantisca.com](mailto:contact@quantisca.com)