



SERVICE TERMINATION & ACCOUNT CLOSURE POLICY

Last Updated: 29/01/2026

Applies to all Quantisca accounts, licenses, and platform access

1. Introduction

This Service Termination & Account Closure Policy (“Policy”) explains the conditions under which Quantisca (“we”, “us”, “our”) may suspend, restrict, or terminate access to its products, services, software, and platforms (“Quantisca Products”).

By using Quantisca Products, you agree to this Policy.

2. Grounds for Termination

Quantisca may suspend or terminate your account, licenses, or access to Quantisca Products at any time, with or without notice, for any of the following reasons:

2.1. Violation of Agreements

- breach of Terms of Service
- breach of EULA
- breach of Acceptable Use Policy
- breach of NDA or IP policies
- breach of any Quantisca legal document

2.2. Fraud or Abuse

- chargeback attempts
- fraudulent purchases
- unauthorized access
- sharing or reselling licenses
- piracy or distribution of Quantisca Products

2.3. Security Risks

- attempts to bypass licensing
- reverse engineering
- tampering with software
- probing or attacking Quantisca systems

2.4. Harmful Behavior

- harassment or abusive communication
- threats or misconduct
- attempts to damage Quantisca's reputation

2.5. Legal or Regulatory Reasons

- unlawful use of Quantisca Products
- government or court orders

Quantisca may terminate access at its sole discretion.

3. Immediate Termination

Quantisca may terminate access immediately and without prior notice if:

- user behavior poses a security risk
- piracy or unauthorized distribution is detected
- fraudulent activity is identified
- the user violates confidentiality obligations
- the user attempts to manipulate or exploit the system

4. Consequences of Termination

Upon termination:

4.1. Loss of Access

- all account access is revoked
- all licenses are disabled
- all downloads become unavailable
- all updates and upgrades are revoked
- all platform features become inaccessible

4.2. No Refunds

Termination does not entitle the user to:

- refunds
- partial refunds
- credits
- compensation

All sales remain final.

4.3. Data Removal

Quantisca may:

- delete account data
- remove access history
- revoke tokens or keys

Quantisca is not obligated to retain or restore any data.

4.4. Continuing Obligations

Even after termination, the user remains bound by:

- NDA
- IP Assignment rules
- Confidentiality obligations
- Prohibited activities

- Legal disclaimers
- Governing law and jurisdiction

5. User Initiated Account Closure

Users may request account closure.

Upon closure:

- all licenses are permanently disabled
- all access to products is revoked
- no refunds are issued
- no reactivation is possible
- all data may be deleted

Account closure is irreversible.

6. Suspension vs. Termination

Quantisca may choose to suspend rather than terminate access.

Suspension may occur due to:

- unresolved payment issues
- suspected but unconfirmed violations
- temporary security concerns
- pending investigations

Suspension does not entitle the user to refunds.

7. Appeals

Users may submit an appeal if they believe termination was in error.

Quantisca:

- is not obligated to reinstate accounts
- may request additional information
- may deny appeals at its discretion

Decisions are final.

8. No Liability

Quantisca is not liable for:

- loss of access
- loss of data
- loss of profits
- business interruption
- consequences of termination
- user dissatisfaction

Your sole remedy is to stop using Quantisca Products.

9. Governing Law

This Policy is governed exclusively by the laws of:

[chosen jurisdiction: Estonia / United Kingdom / United Arab Emirates]

All disputes shall be resolved exclusively in the courts of that jurisdiction.

10. Changes to This Policy

Quantisca may update this Policy at any time. Continued use of Quantisca Products constitutes acceptance of the updated version.

11. Contact

For termination or account closure inquiries, contact: contact@quantisca.com